RESPONSE TO RESTRICTION DATED JUNE 16, 2008

To: Commissioner for Patents

From: Michael G. Smith

Reg. 45,368

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Application: 10/699,269
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Title: METHODS AND APPARATUS FOR

PREDICTIVE SERVICE FOR INFORMATION

TECHNOLOGY RESOURCE OUTAGES

Art Unit: 3623

Examiner: SAINDON, WILLIAM

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450